PACIFIC ONLINE INTERNET ACCESS

PERSONAL APPLICATION

P.O Box 1659
Santa Rosa, CA 95402
Voice: 888-287-9766

Fax: 707-636-2001
Email: info@pon.net
Web: www.pon.net

Name: _____ Day (___)_____ Evening: (___)_____

Address _____ City: _____ State _____ Zip: _____

Fax: (___)_____ Operating System: ☐ Win 95 / 98 ☐ Win 2000 / XP ☐ Win ME ☐ Mac OS 8+ ☐ Mac OS 9 / X

What brought you to us? ☐ Yellow Pages ☐ Web Page ☐ Flyer ☐ Computer Show ☐ Newspaper _____

☐ Referred by _____ ☐ Other (*Please specify*) _____

SERVICES (Check each box that applies – Please call for more details)	Notes	Monthly
Personal 56k Access (Includes one (1) email account & 25Mb personal web site space)		
☐ **56k Access** *(Unmetered $17.95/month) 1* month **[Total: $17.95]**		
☐ **56k Access** *(Unmetered* $17.95/*month) 3* months **[Total: $53.85]**		
☐ **56k Access** *(Unmetered $17.05/month)* 12 months (7.5% discount given) **[Total: $199.25]**		
Family Package 56k Access (Includes four (4) email accounts & 25Mb web site space)		
☐ **56k Access** *(Unmetered $19.95/month) 1 month* ***or*** *3 months* **[Total: $19.95 or $59.85]**		
☐ **56k Access** *(Unmetered $18.95/month) 12 months* (7.5% discount given) **[Total: $221.45]**		

The following information is required. Choose a Login & Password below (do not use spaces or special characters). Your Email address will be login@pon.net Please circle all numbers. Please fill in the circle under any capital letters in password. ¥Account information will remain confidential. Secondary passwords are for your protection & are used verify your identity if you call about a lost password.

Login (1st choice 3-16 lower-case characters): |_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|

Login (2nd choice 3-16 lower-case characters): |_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|_|

Password (6 characters minimum)
Password is also CaSe senSiTive |_|_|_|_|_|_|_|_|_|_|_|_| ☐ On Back

Security Passwords¥: First 3 digits of your SSN: |_|_|_| Year of Birth: |1|9|_|_|

Would you like to have your personal website activated automatically? ☐ Yes ☐ No

☐ **Other:**		
Monthly Total		
Amount Due = Activation + Pay Period Total		

BILLING INFORMATION

Please fill out the information below:

Initial Payment: ☐ Cash / M.O. ☐ Check ☐ CC **CC#:** |_|_|_|_| |_|_|_|_| |_|_|_|_| |_|_|_|_| **EXP:** |_|_| |_|_|

Type of card: ☐ MasterCard ☐ Visa ☐ Discover Name on card if *different* than above: _____

Renewal Payments: ☐ E-Mail Quarterly ☐ CC Monthly ☐ CC Annually ☐ § Quarterly Postal
§ $1 charge per invoice ☐ E-Mail Annually ☐ CC Quarterly ☐ § Monthly Postal ☐ § Annually Postal

¤ Billing Email: _____ ¤Billing Address: _____

¤ Necessary only if different from above information

GENERAL: Pacific Online reserves the right to remove without notice any Personal Web Site material that is illegal or that causes problems with our network. The sending of any unsolicited mass email (spam) is strictly prohibited. No warranties provided. Pacific Online shall not be liable to the customer for incidental, consequential, or punitive damages, including, but not limited to, interruptions of service, loss of data, lost profits or loss business opportunity. Connection speeds are not guaranteed because Pacific Online has no control over the conditions of phone lines or phone service. Pacific Online reserves the right to refuse service to anyone. **56K ONLY:** A personal Internet account is allowed only one modem connection at a time (concurrent connections with a single account are not allowed unless they are being paid for). Connections may be timed out and disconnected after extended periods of inactivity. Pacific Online offers a full money-back guarantee within the first fourteen (14) days of service commencing from the date of activation and not date of first use. The activation (or setup) fees are not refundable after the fourteen day period. Pacific Online shall refund Customer for any unused, whole 30 day increments remaining in the paid service plan. Renewals made after 30 days of an account's expiration may be subject to another start-up fee. Payments are made quarterly (three months), and invoices are sent via E-mail to the customers Pacific Online e-mail address (unless another e-mail address is provided). There is a $10.00 fee on all returned checks. Yearly pre-payments are given a 7.5% discount. Exceptions to the above *may* be made at Pacific Online's discretion.

By signing below: I acknowledge that I have read and agree to abide by the terms & conditions stated above and in the Terms of Service Agreement. I am 18 years of age or older. **Credit Card Use** : I Authorize Pacific Online, Inc. to make appropriate charges to my Credit Card automatically at the start of my subscription and at time of renewal unless otherwise noted under "Billing Information." This authorization is valid until revoked in writing.

Signature (*required*): _____ **Date**: _____

< For Pacific Online Use Only >	RCV Date	RCV By	**CD** *Yes or No*	Instructions	Emailed	Dialup	Mail	Website
Plat #								
	Amount:	Check / Mo	Cash	CC Prc	CC Auth		QoS	
	$	#			#			

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